



Westlake Pet Love
1201 Carlotta Lane
Austin, Texas 78733
512-413-6592

Key Retention

One of our goals at Austin Pet Love is to make your trips as convenient and seamless as possible. At the end of your first sit, when you find you are completely satisfied with the service we provide, we can then make future trips easier and more expedient.

When Westlake Pet Love takes possession of your keys, they are coded so that the keys cannot be matched to your personal information. During your service, one key is in possession of the sitter and the other key is secured in a lock box at our office.

By implementing these precautions we are able to continually retain your keys for future sits. This will eliminate the need to pick up and drop off your keys after every visit. This not only helps you, but it enables us to provide you with exceptional care. At any time, if you wish to start this service, or discontinue this service we will promptly follow your desires.

Please note that Westlake Pet Love will not be held responsible for any keys the client has asked to be mailed.

We hope this service will provide you with a benefit that will make taking trips that much easier.

If you wish to take advantage of this service, please sign this document and return it with your payment and invoice.

Signature: _____ **Date:** _____